Custom Domains

Default URLs

Every service and app gets a URL under `*.compacthive.dev`:

```
https://<your-slug>-<service>.compacthive.dev
```

Examples: `https://acme-ci.compacthive.dev` (Woodpecker CI), `https://acme-grafana.compacthive.dev` (Grafana), `https://acme-my-api.compacthive.dev` (a custom app). These work immediately after deployment; TLS is handled for you.

Adding a custom domain

Custom domains are available on **every tier**, with a per-tier limit on how many you can register:

Tier	Custom domains
Basic	3
Team	10
Pro	25
Business	50
Enterprise	Effectively unlimited

1. Go to portal → **Domains**.
2. Enter your hostname, pick the service or app it should point to, and click **Add Domain**.
3. At your DNS provider, add a **TXT record** named `_compacthive-challenge.<host>` with the exact value shown in the domain's verification card. For example, for `app.example.com`, the full record name is `_compacthive-challenge.app.example.com`. Some providers append your zone name automatically; check that it is not duplicated. Use the copy buttons for the name and value.
4. Add an **A record** for your hostname pointing at the IP address shown in the DNS instructions. **AAAA/IPv6 is not supported yet — use an A record only.** Use an A record, **not a CNAME** — a CNAME to `compacthive.dev` does not work for a domain you own (it is a Cloudflare-proxied name in CompactHive's account, so foreign hostnames are

rejected at Cloudflare's edge).
5. Click **Verify now** after DNS propagates, or wait for an automatic check. CompactHive checks the TXT record to verify ownership, then checks that the A record points at its ingress.
6. Once verified and pointing at CompactHive, a **Let's Encrypt certificate is issued automatically**, typically within minutes. When the status is **Active**, HTTP redirects to HTTPS. Certificates renew automatically; keep your DNS pointing at CompactHive.

A hostname can only be claimed by one account. CompactHive-owned names cannot be used as your own custom domains. Unverified domains are removed after **7 days**; add the domain again if you need to restart verification. Until ownership is verified, the domain does not route traffic to your app.

Domain status

Status	Meaning	What to do
Pending verification	Ownership has not been confirmed; traffic is not routed yet.	Add the TXT record exactly as shown, wait for DNS propagation, then click **Verify now** or wait for an automatic check. Check the removal countdown.
Verified	Ownership is confirmed; CompactHive is waiting for your A record.	Point the A record at the IP shown in the portal and wait for the DNS check.
Issuing certificate	The hostname is ready and a certificate is being requested.	Wait a few minutes. If an error is shown, check DNS and your proxy settings. Automatic retries may take longer.
Active	The certificate is installed and HTTPS is ready.	Open your domain. Keep DNS pointing at CompactHive so automatic renewal can succeed.
Error	Certificate issuance requires attention.	Read the error, correct DNS or proxy settings, then click **Retry**. Contact support if it persists.

If an existing domain shows a verification deadline banner, add the TXT record and verify ownership by that date or the domain stops working.

Cloudflare and other proxies

For Cloudflare-proxied customer records, use **DNS-only (grey cloud)** during issuance, or configure the proxy to pass `/.well-known/acme-challenge` requests through to CompactHive. Let's Encrypt needs to reach that path over HTTP to issue and renew certificates. Keep the challenge path reachable for automatic renewal too.

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